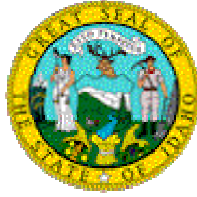


State of Idaho

\*\*\*\*

Send invoices to the  
address listed  
below or as indicated  
in the  
comments or  
instructions field  
Boise, ID 83720-0075



State of  
Idaho

THIS NUMBER MUST  
APPEAR  
ON ALL DOCUMENTS

Statewide Blanket  
Purchase Order

Statewide Blanket  
Purchase Order  
SBPO1219

**DELIVER** State of Idaho Various Agencies

**TO:** Various State Agencies  
located throughout Idaho

\*\*\*\*

Various, ID 83701  
frank.pierce@adm.idaho.gov

Date: Mon Apr 04, 2005

F.O.B: Destination

Terms:

**VENDOR:** SAFELITE GROUP, INC.  
SAFELITE AUTOGLASS  
2400 farmers Drive  
Columbus, OH 43235  
Attn: Manager of Govt. Accounts  
mike.federer@safelite.com  
Phone: 614-210-9209  
Fax: 614-210-9204  
Account Number: P00000057927

Contract From Date Tue Mar 01, 2005

Contract To Date: Wed Feb 28, 2007

RFQ#: ITB02361  
DOC#: PREQ9450

File Attached:



AutoglassAward156.doc

Buyer: [AARON WOLTER](#) 208-327-7452

| Item No              | Description   | Quantity<br>UOM | Unit<br>Price | EXTENSION |
|----------------------|---|-----------------|---------------|-----------|
| 000                  | BLANKET PURCHASE AGREEMENT<br>( line item particulars follow )  | 1 lot           |               | 72.00     |
|                      | Total:  |                 |               | 72.00     |
| Blanket<br>Comments: | NOTICE OF STATEWIDE CONTRACT (SBPO) AWARD<br><br>Contract for AUTOMOTIVE GLASS REPLACEMENT & REPAIR,<br>ZONES 1, 5 & 6, ONLY for the benefit of State of Idaho Agencies,<br>institutions, and departments and eligible political subdivisions or<br>public agencies as defined by Idaho Code, Section 67-2327. The<br>Division of Purchasing or the requisitioning agency will issue<br>individual releases (delivery or purchase orders) against this Contract |                 |               |           |

on an as needed basis for a period of twenty-four (24) months commencing APRIL 4, 2005 and ending APRIL 3, 2007 with the option to renew upon mutual agreement of both parties for two (2) additional twenty-four (24) month periods of time.

**Contract Title: Automotive Glass Replacement & Repair**  
**Contract Usage Type: Mandatory Use**  
**Public Agency Clause: NO**

**Contract Administration, State of Idaho:**  
**Aaron Wolter, CPPB**  
**Phone: 208-327-7465**  
**FAX: 208-327-7320**  
**E-Mail: aaron.wolter@adm.state.id.us**

**Contractor Contact:**  
**-Safelite Auto Glass**  
**-Mike Federer**  
**-2400 Farmers Drive**  
**-Columbus, OH 43235**  
**Phone: 614-210-9209**  
**FAX: 614-210-9104**  
**E-Mail: Mike.Federer@Safelite.com**

**ZONE 1 Contact:**  
**Thomas Baldwin**  
**1026 N.I 4th St.**  
**Coeur d'Alene, ID 83814**  
**Phone: 208-664-4465**

**ZONE 5 Contact:**  
**Brad Morgan**  
**1120 Yellowstone Ave.**  
**Pocatello, ID 83201**  
**Phone: 208-233-8141**

**ZONE 6 Contact:**  
**Manager**  
**865 Pancheri**  
**Idaho Falls, ID 83402**  
**Phone: Brad Morgan @ 208-233-8141**

**CONTRACTOR: Ship to the FOB DESTINATION point and BILL DIRECTLY to the ORDERING AGENCY. DO NOT MAIL INVOICES TO THE DIVISION OF PURCHASING. Notating the Contract Award Number on any invoices/statement will facilitate the efficient processing of payment.**

| Item No | Description | Quantity<br>UOM | Unit<br>Price | EXTENSION |
|---------|-------------|-----------------|---------------|-----------|
|---------|-------------|-----------------|---------------|-----------|

|   |   |                         |      |       |
|---|---|-------------------------|------|-------|
| 001   | <b>Contract for AUTOMOTIVE Glass and Supplies: Door, Windshield, etc. for State of Idaho, ZONE 1</b><br><br><b>( 060-57 ) ( nt )</b>  | 24<br>Mnth              | 1.00 | 24.00 |
| 002   | <b>Contract for AUTOMOTIVE Glass and Supplies: Door, Windshield, etc. for State of Idaho, ZONE 5</b><br><b>( 060-57 ) ( nt )</b>  | 24<br>Mnth              | 1.00 | 24.00 |
| 003   | <b>Contract for AUTOMOTIVE Glass and Supplies: Door, Windshield, etc. for State of Idaho, ZONE 6</b><br><b>( 060-57 ) ( nt )</b>  | 24<br>Mnth              | 1.00 | 24.00 |
| General<br>Comments:                        | <p><b>QUANTITIES:</b> The State of Idaho, Division of Purchasing can only give approximations of quantities and will not be held responsible for figures given in this document. No minimum order quantities are guaranteed.</p> <p><b>ORDER PLACEMENT:</b><br/>See “Zone Contacts” listed above.</p> <p><b>PAYMENT ADDRESS :</b><br/>Safelite Autoglass<br/>Attn: Accounts Payable<br/>2400 Farmers Drive<br/>Columbus, OH 43235</p> <p><b>THIS CONTRACT, (including any files attached), CONSTITUTES THE STATE OF IDAHO’S ACCEPTANCE OF YOUR SIGNED BID, QUOTATION, OR OFFER (including any electronic bid submission), WHICH SUBMISSION IS INCORPORATED HEREIN BY REFERENCE AS THOUGH SET FORTH IN FULL.</b></p> <p><b>In the event of any inconsistency, unless otherwise provided herein, such inconsistency shall be resolved by giving precedence in the following order:</b></p> <ol style="list-style-type: none"> <li>1. This Statewide Blanket Purchase Order document.</li> <li>2. The original State of Idaho solicitation document.</li> <li>3. The bid, quotation, or offer signed by the Contractor.</li> </ol> |                         |      |       |
| <b>Instructions:</b>                        |   |                         |      |       |
| <b>Freight / Handling Included in Price</b> |   |                         |      |       |
|   |   | By: <b>AARON WOLTER</b> |      |       |

## SPECIAL CONTRACT TERMS AND CONDITIONS

### STATE OF IDAHO VEHICLE GLASS REPLACEMENT, INCLUDING CHIP AND CRACK REPAIR

#### **ZONES 1, 5 & 6, ONLY**

This contract is for vehicular glass replacement and windshield repairs to be performed at the Contractor's shop and at out-of-shop locations throughout the state on state owned automobiles, trucks and buses or other vehicles. Potential users are all State of Idaho state government agencies, institutions, colleges and universities as well as eligible Public Agencies and/or Political Subdivisions.

#### CONTRACT TERM

The term of the Contract shall be for two (2) years commencing **APRIL 4, 2005 and expiring APRIL 3, 2007**. Upon mutual agreement between the State and the Contractor, the contract may be renewed for up to two (2) additional one (1) year periods of time.

#### USE BY THE STATE

Service to installation locations more than fifty (50) one-way highway miles distance from the nearest of the required city locations is not required and if offered by the Contractor and available through the contract, is not mandatory on the part of the State or agency.

#### AS THE NEED ARISES

State of Idaho State Agencies and participating Political Subdivisions will submit their own individual orders as the need arises.

INCORPORATION OF CONDITIONS AND INSTRUCTIONS TO BIDDERS: The State of Idaho's CONDITIONS AND INSTRUCTIONS TO BIDDERS (trBASECstdBidTrms.pdf) are hereby incorporated by reference into this bid solicitation as if set forth herein in their entirety. The State's CONDITIONS AND INSTRUCTIONS TO BIDDERS are located on the Internet at <http://www2.state.id.us/adm/purchasing>. If you do not have access to the Internet, you may contact the Division of Purchasing at 208-327-7465 to obtain a copy of the State's CONDITIONS AND INSTRUCTIONS TO BIDDERS.

INCORPORATION OF TERMS AND CONDITIONS: The State of Idaho STANDARD CONTRACT TERMS AND CONDITIONS (trBASECstdContractTrms.pdf) are hereby incorporated by reference into this bid solicitation as if set forth herein in their entirety. The State's STANDARD CONTRACT TERMS AND CONDITIONS are located on the Internet at <http://www2.state.id.us/adm/purchasing>. If you do not have access to the Internet, you may contact the Division of Purchasing at 208-327-7465 to obtain a copy of the State's STANDARD CONTRACT TERMS AND CONDITIONS.

#### INSURANCE

The Contractor will maintain adequate insurance coverage for the duration of the Contract to cover the cost worker's compensation, automobile liability, and commercial general liability. Such insurance shall also cover the cost of replacement or repair of any breakage caused by carelessness, negligence, or lack of skill, etc., on the part of the Contractor's employees, in the performance of required installation/repair to glass or sealing surfaces. This will include bodily and property damage and such other items as scratched glass or body paint or breakage of glass during removal, replacement, resealing, or replacement of sealing kits. Upon request the Contractor shall provide a Certificate of Insurance to the Division of Purchasing. Such certificate shall be expected to clearly indicate thirty (30) days written notice of cancellation, commercial or comprehensive general liability minimum limits of \$500,000, automobile liability minimum limits (including non-owned and hired) of \$500,000, and worker's compensation minimum limits as required by statute. Notice of cancellation to be sent to the State of Idaho, Division of Purchasing, Attn: Windshield Glass Contract, 5569 Kendall St., Boise, ID 83720.

Contractor must carry Garage Keepers Legal Liability coverage including Garage Liability Insurance. The Contractor's insurance is primary over any coverage carried by the State. The State of Idaho is to be an additional Insured under the Contractor's insurance coverage while a vehicle is either in the Contractor's garage or being driven by the Contractor or any Contractor's employee.

#### TELEPHONE ORDERING SUPPORT

The Contractor must accept collect telephone calls and/or provide and maintain a toll-free number for the State's procurement usage.

### PRICE BASIS

Contract prices and/or labor rates at the time of service will be based upon the latest current edition of the National Auto Glass Specification Price List (NAGS). The Contractor will make available to or provide access to the user of the Contract a copy of the current NAGS at the time repairs are made. **Contract prices are the National Auto Glass Specifications (NAGS) Price List\*\* less the Contractor's discount percentage plus any other applicable charges per the Contract Price Schedule. \*\* Latest current NAGS Price List in effect as approved by the State of Idaho, Division of Purchasing. NOTE: [Initial Contract Prices will be based on the 2005 Winter Benchmark Calculator effective February 28, 2005.](#)**

### FIRM PRICES

The Contractor's Discount Percentages, Hourly Rates for Installation, Mileage Charges, Parts Prices and Repair prices will remain firm and unchanging for the term of the contract unless as otherwise mutually agreed by the State and the Contractor. All prices bid will be F.O.B. Destination at the installation location and will include all delivery, handling and installation costs.

Federal excise taxes or sales taxes shall not be included in the net price quoted or in prices charged to the State. Upon request, exemption certificates will be furnished to the Contractor.

### SILENCE OF SPECIFICATIONS

The apparent silence of these specifications and supplemental specifications as to any detail, or the apparent omission from them of a detailed description concerning any point shall be regarded as meaning that only the best commercial practice is to be used.

### PAYMENTS – PURCHASING CARD

Payments for services and purchases under this Contract may be made by state agencies using the State of Idaho's MasterCard Purchasing Card (Pcard). **The Contractor agrees to accept Pcard payments without any additions or surcharges.**

### INSPECTION AND ACCEPTANCE OF WORK AND CONTRACT.

- A. The User of the Contract shall at all times have access to the work, whether it is in preparation or in progress. The contractor shall provide proper facilities for such access and inspection.
- B. The User of the Contract shall inspect the work upon completion or at a mutually agreeable time. If inspection reveals that there are apparent defects, damages, deficiencies or failure to conform to the contract documents, the contractor shall promptly remedy the same at his/her own expense.
- C. A copy of the Contractor's most current NAGS Price List or Addendum thereto, available at the time repairs or replacements are to be made, will be made available to the User of the Contract, prior to the performance of any repairs/replacements. It is the Contractor's responsibility to ensure its availability, especially in the case of mobile repairs. In each and every case, where a Contractor offers a discount from the NAGS, that Contractor must provide the User of the Contract with either a copy of the NAGS or access to the NAGS in order for the user to assure themselves that the price charged, less the discount, is correct. All Users of the Contract must verify the price(s) charged and will not make any payment until such time as the Contractor produces the NAGS and the user is satisfied that the charges are correct. This is especially applicable to moldings where the Contractor has offered a discount.

### PRICE ADJUSTMENTS

All price adjustments are subject to approval by the Division of Purchasing. When the publisher issues new NAGS price lists, the Contractor is to provide a copy of the NAGS catalog to the Division of Purchasing. Division of Purchasing may indicate approval of price adjustments by posting notice of the effective date of the price change and the date of the applicable NAGS CATALOG at the following Internet site:  
[www2.state.id.us/adm/purchasing](http://www2.state.id.us/adm/purchasing) (NAGS catalogs will not be posted).

Any approved price adjustment is effective for new orders placed by State Agencies on or after the effective date of the increases(s). The Contractor will be responsible for furnishing or making revised NAGS price lists available to the Agencies.

The State reserves the right to accept or decline any requested price adjustment, or may decline contract renewal if a renewal is contingent upon the State's acceptance of a price increase or loss of discount.

Any newly marketed items technological improvements or enhancements shall be made available to the State at the rate of discount offered by the contract for the most similar product line.

The State shall be given the immediate benefit of any price decrease. The Contractor shall promptly notify the Division of Purchasing of the amount and effective date of the decrease.

### **INVOICING REQUIREMENTS**

Invoices shall reflect Contract prices in effect on the date the order was written. Contractor is to render invoices as instructed per the individual purchase orders. Contractor's invoice is to include the Agency's purchase order number, the contract number, the unit price, and extended price. **Invoice must show all Batch, Lot, Group, etc., numbers for the urethane and primer/activator systems used.** Invoice must be received within ten (10) working days after receipt of service or delivery of product.

### **ADMINISTRATIVE FEE**

The **PRICES and DISCOUNT PERCENTAGES BID** by the Bidder and the resulting contract prices and discount percentages to be paid by State agencies (including political subdivisions) **SHALL INCLUDE a contract usage administrative fee of one percent ( 1% )**. The percentage shall represent the State's contract usage administrative fee. No less than quarterly, the Contractor shall remit to the State through its Division of Purchasing, an amount equal to one percent (1%) of the Contractor's net (sales minus credits) quarterly Contract purchases.

**RECORDS/REPORTS:** To assist the State in its production planning, quality control, and determination of contract usage, Contractor shall maintain and furnish the State with the following records. **The State reserves the right to cancel any contract after giving the Contractor forty-five (45) days prior written notice of non-compliance in any case where a required quarterly report or administrative fee is not received prior to the last day of the month following the end of the calendar quarter as required.**

Contractor is required to establish a relational database or other sales tracking system from which to produce regular (quarterly) reports to the State. For each purchase or rental transaction, the Contractor will be able to report at least the following information:

### **RECORDS/REPORTS**

To assist the State in its planning, quality control, and determination of contact usage, the Contractor shall maintain and furnish to the State of Idaho, Division of Purchasing on a quarterly basis the following records/reports:

Contractor is required to establish a relational database or other sales tracking system from which to produce regular (quarterly) reports to the State. For each purchase or transaction the Contractor will maintain a record of and be able to report at least all the following information:

1. Ordering Agency's name
2. Agency Purchase Order Number
3. Date ordered and date installed
4. Installation address
5. Description of Items and Services (to include NAGS part numbers for windshields).
6. Unit Prices Extended Prices and Total Prices
7. Custom reports that may be requested from time to time by the Division of Purchasing.

The Contractor shall provide promptly to the Division of Purchasing prior to the last day of the month following the end of a calendar quarter a detailed summary report of all products and services that were purchased by customers during the previous quarter (see Items 1-6 above). The State's Administrative Fee shall be due at the same time. The Contractor and the State of Idaho, Division of Purchasing shall mutually agree upon the report format.

The State reserves the right to cancel any contract after giving the Contractor forty-five (45) days prior written notice of non-compliance in any case where the required quarterly report or administrative fee is not received prior to the last day of the month following the end of a calendar quarter for which the report or fee is due.

**Reports will be due to the Division of Purchasing at the end of the first quarter (90 days) of the contract, and each quarterly anniversary thereafter.**

### **RECORDS MAINTENANCE**

The Contractor shall maintain or supervise the maintenance of all records necessary to properly account for all payments made to the Contractor for the costs authorized by this contract. These records shall be retained by the

Contractor for at least three (3) years after the contract terminates, or until all audits initiated within the three (3) years have been completed, whichever is later.

#### AUDIT RIGHTS

The Contractor agrees to allow State and Federal auditors and State agency staff access to all the records relating to this contract for audit, inspection and monitoring of services or performance. Such access will be during normal business hours or by appointment.

#### SERVICE DIRECTORY

Contractor will provide a service directory/brochure to authorized contract user agencies requesting one. The directory/brochure is to show the Contractor's participating locations, hours of operation and services available.

#### EXCEPTIONS TO USE

Unless this Contract is designated "optional use" or other exceptions to use are listed in the State's bidding documents, State of Idaho, State Agencies will obtain their requirements from this Contract. The State reserves the right to purchase property elsewhere on an emergency basis where delivery or minimum-order requirements (including shipments with prepaid freight charges added) are restrictive or burdensome.

#### PRODUCT DISCONTINUANCE

In the event that a Manufacturer discontinues a product or item, the State at its sole discretion may allow the Contractor to provide a substitute for the discontinued item. The Contractor shall request permission to substitute a new product or item and provide the following:

1. A formal announcement from the manufacturer that the product or item has been discontinued.
2. Documentation from the manufacturer that names the replacement product or model.
3. Documentation that provides clear and convincing evidence that the replacement meets or exceeds all specifications required by the original solicitation.
4. Documentation that provides clear and convincing evidence that the replacement will be compatible with all the functions or uses of the discontinued product or model.
5. Documentation confirming that the price for the replacement is the same as or less than the discontinued product or model.
6. As applicable, if a sample is requested, notification will be given whether the sample is acceptable or if rejected a reason shall be given.

#### IN-SHOP AND MOBILE SERVICES

Contractor shall provide glass replacement and repairs in shop at the Contractor's location and will also provide mobile service at no additional charge at locations required by the State at time of order placement within ten (10) highway miles of the city limits of the applicable Zone City (see Zone Cities listed below on Page # 5, below). Prices charged for both in shop and out of shop installations will be based on parts discount applied to prices shown in the current edition of "NAGS Calculator." Discounts and prices shall be the same for both in-shop and out-of-shop installations within 10 highway miles of the Zone City. There will be no additional charges for glass, installation kits, pattern making, or cutting and grinding.

Mobile service for installations and/or repairs at locations within fifty (50) one-way highway miles distance of the major City in the Contractor's awarded ZONE (See LOCATIONS, below) is required to be provided. Mobile Unit Mileage Charges are applicable only for installations and/or repairs performed at out-of-shop locations beyond ten (10) highway miles from the applicable Zone city (see Zone Cities listed below under SHOP LOCATIONS).

#### WARRANTY

All windshields and products must be new. All items furnished under this contract shall be warranted to be free from defects in materials, workmanship, and/or performance for a minimum one (1) year period of time following installation. Contractor will replace items failing due to defects in materials, workmanship or lack of performance at no additional charge to the State.

### DELIVERY AND INSTALLATION TIMES

All replacements and repairs are to be completed within a minimum five (5) working days ARO (After Receipt of Order). If the Contractor offers a shorter delivery time or an alternative time is mutually agreeable to the Contractor and Agency, the alternate delivery time shall prevail. These same delivery time requirements shall apply for all products and services when installation is not required.

**Contractor will use only trained and certified technicians. Contractor will use only products that meet FMVSS standards. Installer will follow all adhesive manufacturer's instructions. Contractor will provide written warranty and record for the work completed.**

### AVAILABILITY OF REPLACEMENT GLASS

As a means of facilitating the required delivery and installation requirements above, the Contractor must have available at the Contractor's location the required replacement auto glass within two (2) days ARO (After Receipt of Order) from the State or Agency.

### SHOP LOCATIONS

Contractor, **for Zone(s) awarded**, must have a full-service windshield replacement facility within no more than ten (10) one-way highway miles from:

**Zone 1: Coeur d'Alene**

Zone 2: not included in this Contract

Zone 3: not included in this Contract

Zone 4: not included in this Contract

**Zone 5: Pocatello**

**Zone 6: Idaho Falls**

**The Contractor's full-service windshield replacement facility must provide cover to allow installations to be done under cover of rain or other inclement weather.** The Boise location must have a minimum of two (2) full time personnel capable of providing all services required by the contract. All other required locations must have at least one (1) full time person.

### GENERAL SPECIFICATIONS FOR REPLACEMENT AUTOMOTIVE GLASS

#### GLASS

All replacement glass must be OEM or OEM equivalent glass.

#### POLY-URETHANE SEALER, DRIVE-AWAY TIME

Contractor must use a poly-urethane sealer suitable to allow a guaranteed 2-4 hour drive away time after installation of the glass.

**Fret and Pinch Weld are to be thoroughly cleaned and primed prior to installation of replacement glass.**

### SEALERS & INSTALLATION PROCEDURES

**All installations are to use sealers and installation procedures mandated by Federal Government Motor Vehicle Safety Standards (FMVSS 212, 208 & 216)**

**Installers shall possess Certificates of Training showing the installers are trained and certified to use the urethane used for installations under the contract.**

**Contractor is to provide to the Division of Purchasing the Safe Drive Away Time Chart for the specific urethane the Contractor will use for installations provided under the contract.**

### MOLDING REPLACEMENTS

Consistent with vehicle safety, reasonable cost savings efforts should be made to salvage and reuse existing moldings rather than merely replacing the existing moldings.

A. DETAILED REPAIR WORK REQUIREMENTS:

1. All glass and parts furnished shall be equal to original factory equipment and must meet the requirements of the American National Standard Institute (ANSI)/Society of Automotive Engineers (SAE) Safety Standard Z26.1-1996 (Safety Glazing Materials for Glazing Motor Vehicles and Motor Vehicle Equipment Operating on Land Highways) and Federal Motor Vehicle Safety Standard (FMVSS) No. 205 (Glazing Materials), and Society of Automotive Engineers (SAE) J674-Nov 90, (Safety Glazing Materials - Motor Vehicles), as amended.

2. All repair work is to be accomplished in a professional and workmanlike manner. Contractor will remove all packing sheets, boxes and shipping debris prior to completion of work. Contractor will leave all repaired/installed glass clean and free of any grease, oil, or fingerprints. Failure to comply with this requirement will result in non-payment until the Contractor completes remedial action.

3. Windshield repair technicians and installers shall have certification from the National Glass Association (NGA), or the National Windshield Repairers Association (NWRA). **Installers shall have a Certificate of Training from the urethane manufacturer being used in the installation and installer shall use only urethane for which the installer has a Certificate of Training.** Copies of appropriate certification shall be made available to the State.

B. MOBILE GLASS REPAIRS: The State requires the Contractor provide a mobile capability of making repairs at the Agency/User location rather than the Agency/User having to deliver a vehicle to the Contractor's locations. For all mobile glass repairs the following requirements will apply:

1. Installer must vacuum all broken glass from the interior of the repaired vehicle.
2. Installer must sweep or vacuum ground surface surrounding the repaired vehicle, of all broken glass, moldings, debris, etc.
3. Installer must dispose of all broken glass, replaced windshields, damaged moldings, and any other debris created as a result of the repair/replacement, by removing same from the work site.
4. Normal repairs must be completed within a period of twenty-four (24) hours from the time work has begun.
5. All removed moldings are to be replaced.

C. MOLDINGS: There may be some windshields listed in the current issue of NAGS that require new moldings. **The curved windshields that require new moldings are shown in the latest NAGS by the Symbol "+".** Prices vary based on the make and model of windshield to be replaced, and all prices are listed in the current issue of the Windshield Molding List, which must be available at any of the Contractor locations and available for use by ordering agencies for purposes of verifying prices. It is the responsibility of the Contractor to provide evidence to the user of the contract, of the price taken from the Windshield Molding List, in order to allow user to verify pricing and effect payment.

D. TEMPERED GLASS: Tempered Glass includes all of the following:

|                            |                                  |
|----------------------------|----------------------------------|
| DB/FB - Backlite/OE Slider | DD/FD - Door                     |
| DQ/FQ - Quarter            | DR/FR - Roof                     |
| DS/FS - Side               | DP/FP - Partition                |
| DV/FV - Vent               | DY/FY - After market Back Slider |

E. CURVED WINDSHIELDS & CURVED GLASS EXCEPT WINDSHIELDS:

1. CURVED WINDSHIELDS: This item refers the front windshields of all domestic and foreign motor vehicles.

2. CURVED GLASS EXCEPT WINDSHIELDS: This item refers to all other curved glass that may be used on side windows, vents, partitions, quarter panels, roof or rear windows of all domestic and foreign motor vehicles listed in the NAGS Price List by NAGS No.

3. ADDITIONAL CHARGES: In each case where additional charges must be made for new moldings, special adhesives, urethane/dam/primer products, etc. (as listed in the NAGS Price List), that charge will be added to the price of the curved windshield. **For Example, NAGS # DW01163-64GTN is listed as follows in the 2000 Winter Calculator effective January 10, 2000: "324.80 3.0 tx " The additional charge for the molding will be added to that price and the percentage discount applied to the total figure.** If there are any additional charges not detailed on the NAGS Price List but are required to complete a repair, those prices and discounts must be detailed by the bidder on the attached bid schedule/price list.

## **SPECIFICATIONS FOR AUTOMOTIVE WINDSHIELD REPAIR:**

### **A. GENERAL:**

The process used for windshield repairs must pass Idaho Department of Motor Vehicles Inspections. The process must be able to retain tinting where the glass is in good condition, with clear, strong tinting. The process is to be guaranteed for the life-cycle of the repaired windshield, with a full refund made if repairs are unsuccessful, unless the User has been advised ahead of time that the breaks are not repairable and the User decides to proceed with the repair anyway. If the latter course of action is decided upon, it is recommended that the User notify the Contractor in writing, so as to avoid any subsequent adverse action being taken.

### **B. WARRANTY:**

1. All windshield repairs shall meet the requirements specified herein and that of the manufacturer's repair method used. The Contractor, at no additional cost to the User of the contract or the State of Idaho, shall again repair any repair work that does not meet these specifications.

2. The Contractor shall, after inspection of a crack or break, and finding it not repairable, will so inform the user and recommend to the user that the entire windshield be replaced.

### **C. WINDSHIELD REPAIR WORK REQUIREMENTS:**

1. All repairs shall be equal to original factory installed windshields. The repairs must meet the requirements of the American standard Safety Code for Safety Glazing Material for Glazing Motor Vehicles Operating on Land Highway (USAZ261)-1966 and Federal Motor Vehicle Safety Standard No. 205, as indicated by Symbols A51, A52 and A53.

2. The Contractor shall provide all labor, material, and other requirements to repair car, truck, or bus windshields at either the User's location or at the Contractor's location. Windshields shall be repaired using the approved method specified in the Contract.

3. The Contractor shall provide trained service representatives that will offer a free damage evaluation, supply their own labor, tools, and materials to perform on-vehicle quality repairs, on windshields that are laminated safety glass and other laminated glass found on cars, trucks and buses. The damaged area shall not have penetrated completely through the laminated glass and no damaged areas shall be greater than 1-1/4" in diameter and no crack longer than 8 inches.

4. Unless otherwise allowed by these specifications, the repair method uses the process of injecting an optically clear, opti-glass material, under pressure into the pocket of the cavity or damaged or cracked area, forcing air out. The transparent sealer/adhesive then cures and forms an almost invisible, permanent and optically clear repair, impervious to water, extreme heat and cold. Any process used should take no more than thirty (30) minutes to complete, at which time, the process should be cured enough to use the vehicle.

5. REPAIR TYPES: There are four (4) common types of laminated glass damage that require repair.

a. BULL'S-EYE: This is a type of break most often caused by a flying stone. At the point of impact, there is a tiny pit. Behind it, a conical crack from 1/2" to 1-1/2", in diameter that penetrates to the plastic inner layer. A typical bull's-eye is easily and quickly repaired.

b. PARTIAL BULL'S-EYE: When a stone produces an incomplete, conical crack, the result is a partial bull's-eye. This type of break takes longer to repair because it takes longer for the material to penetrate to the thin areas of the crack.

c. STAR BREAK: Sometimes, where there are local stresses in the glass, a star break occurs with radial cracks emanating from the point of impact. These too, if no larger than 8" in the longest dimension, may be repaired.

d. COMBINATION BREAK: Frequently, a bull's-eye will also have radial cracks. The ease of which this type of combination break can be repaired is dependent on the amount of shattering that has occurred. Early repair will prevent the radial crack from spreading.

e. Occasionally, there may be one type of break on the outside of the windshield with a small star break on the inside. This would be considered as two (2) separate breaks and would require two (2) repairs.

## SPECIAL BID TERMS AND CONDITIONS

### ADDITIONAL TERMS AND CONDITIONS

No additional terms and conditions included with the bid response shall be evaluated or considered and any and all such additional terms and conditions shall have no force and effect and are inapplicable to this bid if submitted either purposely through intent or design or inadvertently appearing separately in transmittal letters, specifications, literature, price lists or warranties. It is understood and agreed the general and special conditions in this bid solicitation are the only conditions applicable to this bid and the bidder's authorized signature affixed to the Invitation To Bid page attests to this.

### ESTABLISHED AUTOMOTIVE GLASS COMPANY

Bidder must at the time of Bid Closing and during the course of any resulting contract be an established Automotive Glass firm with all required licenses, bonding, facilities, equipment, and trained personnel necessary to perform the requirements specified herein. For each ZONE bid, bidder shall have a shop located **no more than ten (10) highway miles of** the city identified and be capable of providing out of shop installations within fifty (50) one-way highway miles of the city at the prices bid.

(SEE PRICING SCHEDULES ON FOLLOWING PAGES)

**PRICE SCHEDULE – ZONES 1, 5 & 6**

CONTRACTOR (Company) Name: **Safelite Fulfillment Corp, dba Safelite Auto Glass**

DATE of NAGS Price List: **FEB 28, 2005 (as of Date of Award)** -- (Date to be concurrent with effective date of latest published NAGS Price List & will change as new NAGS Price Lists are published and become effective)

The State reserves the right to pay the hourly rate for installation using the current NAGS Price List hours or using the actual time for installation, **whichever is less.**

**ZONES 1, 5 & 6**

**Discount  
from NAGS**

|                                |                         |
|--------------------------------|-------------------------|
| Curved Windshield (Domestic)   | _____ 33.5 %            |
| Windshields (Foreign)          | _____ 33.5 %            |
| Curved Glass except Windshield | _____ 32.0 %            |
| Tempered Glass                 | _____ 32.0 %            |
| Hourly Rate for Installation:  | \$ _____ 0.00 /per Hour |

Mobile Unit mileage charge (for distances  
10 – 50 miles from \*\*city): \$ \_\_\_\_\_ 0.00 /per Mile (One Way)

\*\*\* Repairs: \$ \_\_\_\_\_ 19.95 First Repair  
\$ \_\_\_\_\_ 5.00 Additional Repairs/each

\*\*\* Bulls Eye, Partial Bulls Eye, Star Break or Combination Break

**Maximum Distance:** Service is available from **Coeur d'Alene, Pocatello and Idaho Falls**  
at the above rates up to: \_\_\_\_\_ 100 highway Miles (one way).

Name / Address of Coeur d'Alene location: \_\_\_\_\_ Safelite Auto Glass  
\_\_\_\_\_ 1026 N. 4<sup>th</sup> St.  
\_\_\_\_\_ Coeur d'Alene, ID  
Contact Name: \_\_\_\_\_ Thomas Baldwin  
Phone: \_\_\_\_\_ 208-644-4465

Name / Address of Pocatello location: \_\_\_\_\_ Safelite Auto Glass  
\_\_\_\_\_ 11290 Yellowstone  
\_\_\_\_\_ Pocatello, ID 83201  
Contact Name: \_\_\_\_\_ Brad Morgan  
Phone: \_\_\_\_\_ 208-233-7858 (208-233-8141, direct)

Name / Address of Idaho Falls location: \_\_\_\_\_ Safelite Auto Glass  
\_\_\_\_\_ 1026 N. 4<sup>th</sup> St.  
\_\_\_\_\_ Idaho Falls, ID 83402  
Contact Name: \_\_\_\_\_ Brad Morgan  
Phone: \_\_\_\_\_ 208-233-7858 (208-233-8141, direct)

(SEE ZONE MAP ON FOLLOWING PAGE)

